

# How to Request a MIB Object

1 Ensure the latest version of AKIPS is installed. Refer to the [AKIPS Upgrade Guide](#) for details.

2 Perform an **SNMP Walk** of the required device.

2.1 Navigate to **Tools > Ping / SNMP Walk** and select the **Device** you wish to walk. The device's configuration details display including IP Address, SNMP Version, Community or SNMPv3 credentials.



If the **Device** is not listed, complete the device's IP Address, SNMP Version and Community / SNMPv3 credentials.

2.2 Use **MIB Selector** to select **All Objects**. This will ensure a complete walk of the device.

2.3 Select **SNMP Walk**.

2.4 Select **Download** when the walk completes, save the file without changing the default name.



Where the walk is taking longer than **30** minutes to complete contact: [support@akips.com](mailto:support@akips.com).

3 [Upload the file](#) and send a request email to [support@akips.com](mailto:support@akips.com), Subject : **New MIB Request for (vendor)**.



On receipt of your email, AKIPS reviews your request and may contact you to obtain the MIB from the vendor.

3.1 If requested, obtain the latest MIB from the vendor and [upload the file](#).

4 Check the AKIPS website for [new releases](#) and upgrade your test virtual machine with the latest version. Release Notes typically mention "Added [Vendor] report".

5 After upgrading, navigate to **Admin > Discover > Discover / Rewalk** to perform a **Discover** to enable new reporting functionality.



If you identify a monitoring issue with the device send an email to [support@akips.com](mailto:support@akips.com) with screenshots and details.

## Checklist

- Install latest version of AKIPS
- Perform SNMP Walk
- Download walk and save
- Upload walk and send email
- Download new version
- Perform a Discover / Rewalk
- Verify AKIPS is monitoring Device