How to Request a MIB Object

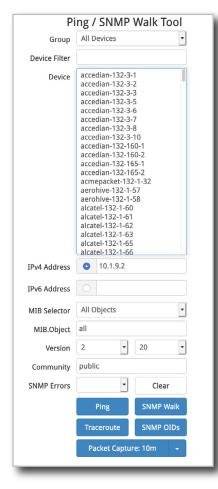
- 1 Ensure the latest version of AKIPS is installed. Refer to the <u>AKIPS</u> <u>Upgrade Guide</u> for details.
- Perform an SNMP Walk of the required device.
- 2.1 Navigate to Tools > Ping / SNMP Walk and select the Device you wish to walk. The device's configuration details display including IP Address, SNMP Version, Community or SNMPv3 credentials.



If the **Device** is not listed, complete the device's IP Address, SNMP Version and Community / SNMPv3 credentials.

- 2.2 Use MIB Selector to select All Objects.
 This will ensure a complete walk of the device.
- 2.3 Select SNMP Walk.
- 2.4 Select Download when the walk completes, save the file without changing the default name.





Upload the file and send a request email to support@akips.com, Subject: New MIB Request for (vendor).



On receipt of your email, AKIPS reviews your request and may contact you to obtain the MIB from the vendor.

- 3.1 If requested, obtain the latest MIB from the vendor and <u>upload the file</u>.
- Check the AKIPS website for <u>new releases</u> and upgrade your test virtual machine with the latest version. Release Notes typically mention "Added [Vendor] report".
- After upgrading, navigate to Admin > Discover > Discover / Rewalk to perform a Discover to enable new reporting functionality.



If you identify a monitoring issue with the device send an email to **support@akips.com** with screenshots and details.

Checklist

Install latest version	of AKIPS
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Perform SNMP Walk

Download walk and save

Upload walk and send email

Download new version

Perform a Discover / Rewalk

Verify AKIPS is monitoring Device

Version 1.0

AKIPS

Where the walk is taking longer than **30** minutes to complete contact: **support@akips.com**.